



Innovate
UK

SBRI: Net Zero heat and power upgrades for demand reduction - phase 1

Applicant briefing

Date: 06 December 2022

The webinar will start at 14:00

- We are currently on mute, whilst waiting for more people to join
- We will conduct a sound check before the briefing starts
- Please ensure that you are dialled in, either by computer or phone, so that you can hear the briefing.
- If you have any audio issues, please dial in from a fixed line.
- The briefing will be recorded and made available for viewing later

Agenda

- **Welcome and introductions**

- **Part 1**

SBRI key features, intro to Innovate UK and UKRI

- **Part 2**

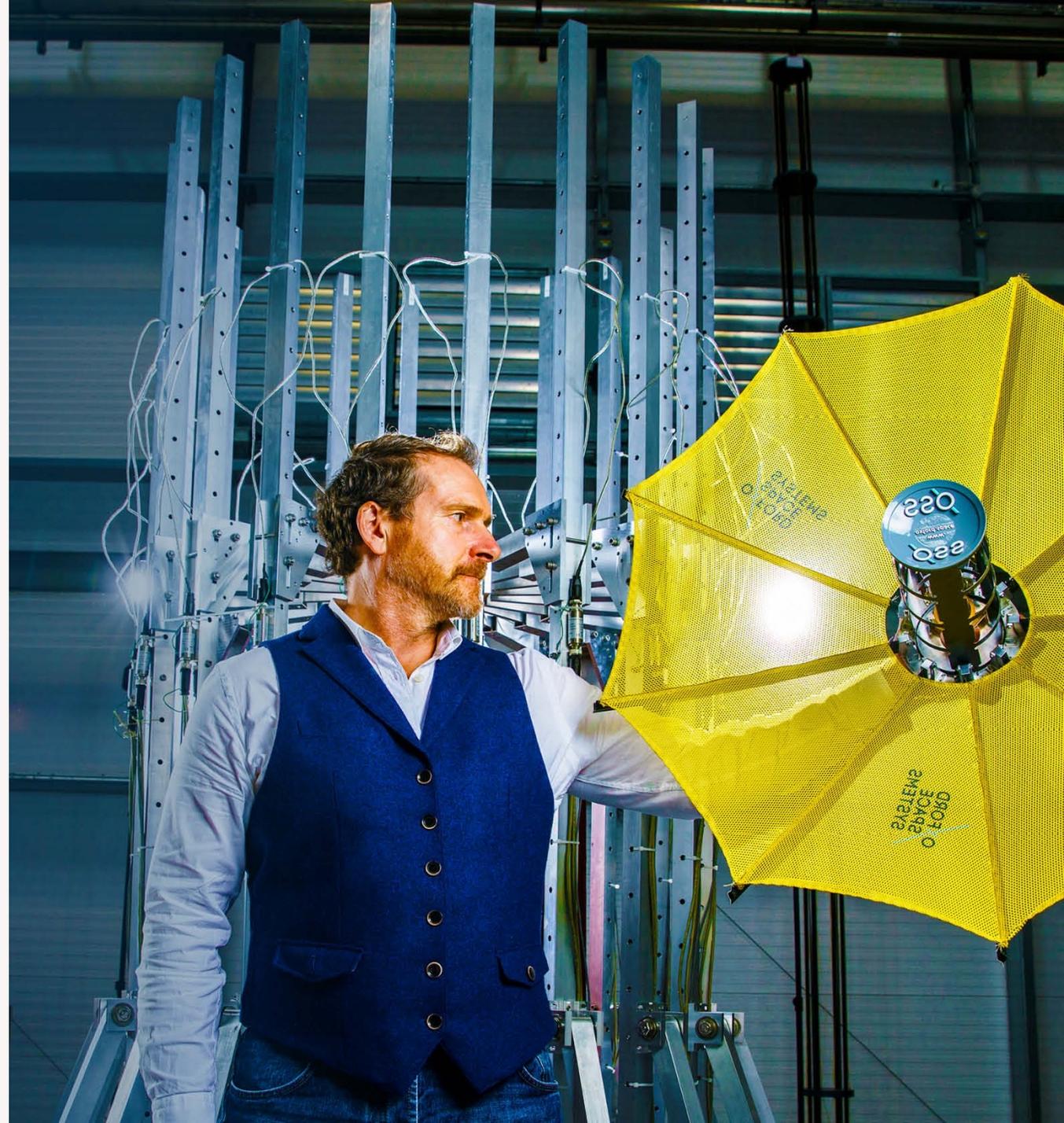
Scope, eligibility criteria

- **Part 3**

The Innovation Funding Service, application finances

- **Part 4**

Submitting your application, assessment, project setup for successful applicants



Welcome and Introductions

Sarah Hunt -

Portfolio Manager, Competitions Team

Mat Colmer -

Senior Innovation Lead, Transforming
Construction & Net Zero Heat





About SBRI



SBRI: the small business research initiative

Helping government, helping businesses

Helping government:

SBRI helps government organisations solve tough challenges by connecting them with innovative businesses.

Helping businesses:

SBRI offers innovators the chance to win a government contract to help demonstrate and develop their new technologies.

- over 100 public sector organisations participated
- average annual sales grow 30%





Government challenges.
Ideas from business.
Innovative solutions.

What is SBRI?

Small business research initiative



Pre-commercial procurement



Requires a lead customer



Outcome-driven solutions



Well-defined challenges



100% funded R&D services procurement contracts



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SBRI Key Features

Development Contracts

- 100% funded R&D (procurement contract for R&D Services)
- UK implementation of EU pre commercial procurement

Contract with Lead Applicant

- Who may choose to sub-contract but remains accountable

IP rests with Supplier

- Certain usage rights for the Public Sector (licenses etc)
- Companies are encouraged to exploit IP and will be assessed on this basis

Eligibility

- Open to all organisations. There is no limit on the size or type of company
- Open to companies not currently engaged in the sector
- Research organisations may also apply
- All organisations must demonstrate a route to market





Applying to an SBRI competition

- In addition to the technical criteria, you will be assessed on your plans to commercialise your technology; value for money; potential benefits
- This is a contract to deliver a specific outcome, be sure you can deliver what's in your application
- You must include **VAT** (if registered), as this is a contract for R&D services and the award is classed as trading income
- You **must not** include profit within your application
- Explain the problem your project is looking to solve and who your target customers will be
- We cannot increase your costs once you've been awarded a contract
- Familiarise yourself with the contract, our terms and conditions are non-negotiable

Introduction to Innovate UK and UKRI



UK Research and Innovation

We work with the government to invest over £7 billion a year in research and innovation by partnering with academia and industry to make the impossible, possible. Through the UK's nine leading academic and industrial funding councils, we create **knowledge with impact**.



**UK Research
and Innovation**

Innovate UK

- We are the UK's innovation agency
- We support business-led innovation in all sectors, technologies and UK regions
- A key delivery body of the Government's Innovation Strategy

Our Mission

To help UK businesses grow through the development and commercialisation of new products, processes, and services, supported by an outstanding innovation ecosystem that is agile, inclusive, and easy to navigate.



UK ranks 4th in Global Innovation Index



- Innovation accounts for up to 50% of labour productivity growth
- Firms that persistently invest in R&D have higher productivity
- Innovating companies are more likely to export and generate growth

Scope



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Net zero heat and power upgrades for demand reduction - phase 1

Headline

Taking a systemised approach to upgrading the buildings in which we live and work

Develop, demonstrate and test a data driven approach to assessing, specifying, costing and delivering integrated refurbishment and energy reduction measures to upgrade buildings within portfolios.

You will

- Provide potential building upgrade choices based upon known & derived data
- Develop and test scalable commercial service propositions
- Help people to reduce their energy demands
- Offer solutions that work for everyone by design, whatever their needs or vulnerabilities

To achieve

- Reduced bills and carbon emissions
- An accelerated shift to a net zero economy
- Market demand certainty
- Heat efficiency
- A just transition to net zero

Net zero heat & power - the challenge

To move completely off gas for space and hot water heating in all buildings
Upgrade portfolios of buildings at scale to be more efficient and cheaper to run

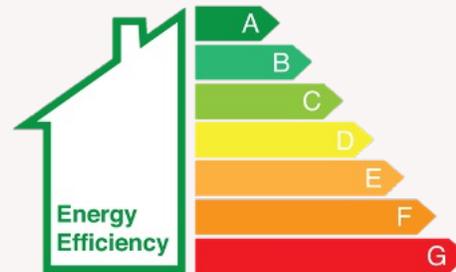
Energy demand

- 28.6m homes
- 1.9m non-residential buildings

£58 - £200bn investment
Economic net benefit to the renovation sector **10x**

Homes to be minimum **EPC C** by **2035**

75% reduction in public sector building emissions by **2037**



Commercial buildings to be minimum of **EPC B** by **2030**

Heating vectors

No new gas boilers from **2035**



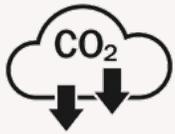
Heat pumps **50% cheaper** by **2025**

600k heat pumps installed each year by **2028**

Net zero heat & power - the benefits

To move completely off gas for space and hot water heating in all buildings
Upgrade portfolios of buildings at scale to be more efficient and cheaper to run

Benefits of net zero heat and power in buildings



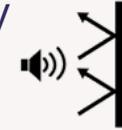
~100MtCO₂e pa avoided (heat)

£500bn GDP



Increase national energy security

Lower energy bills



More choice and control

Healthier buildings



200k+ new jobs

Reduce national energy costs £7.5bn pa



Reduce fuel poverty

Lower healthcare costs



New business models

Increased market value

Phase 1

In phase 1 the supplier will work closely with subcontractors and building owners to develop a concept to upgrading portfolios of buildings at scale

This is a feasibility study outlining how your proposed approach will work

How will you adopt a data-driven approach? This must build on existing data, be interoperable *and* support process improvement

How is it scalable and replicable across the UK building stock?



The feasibility is the time to identify organisations you will work with in phase 2

These organisations should have portfolios of buildings so you can demonstrate your approach

Also consider supply chains required to implement upgrades

This is more than just refurb! Think whole system heat, power, people, environment & data



How will you seek to commercialise your proposed approach?

How will it be investable?

What approaches will you take that unlock private investment in building upgrades

Help people to reduce and optimise their demands, to reduce their outgoings



A just and equitable transition to net zero is central. Feasibilities from the outset must consider fairness, inclusivity, diversity and vulnerability in building occupants and users

Phase 2

Approaches to assessing, specifying, costing & delivering integrated refurbishment & energy reduction measures to upgrade buildings based on archetype / typologies

Provide potential upgrade choices for each building within a portfolio based upon known & derived data



Using evidence-based design to deliver the best benefits throughout the whole building



Proactive engagement with building, users, occupiers or residents during all stages of renovation upgrade



Consider whole building upgrade options: building fabric, heat, power, storage, mobility, user needs & more



Engage, develop and test solution on real-world buildings according to the strategies outlined in your phase 1



Provide data on the impact of upgrade options on installation costs, operating costs & other co-benefits



Tailoring solutions to work for everyone by design, whatever their needs or vulnerabilities are



Out of Scope

We will not fund projects that:

- Focus on highly bespoke designs for a single building or customer
- Focus on industrial buildings
- Encourage incremental near-term retrofits, rather than substantive upgrade pathways
- Use proprietary monitoring standards or closed ecosystems that lock users into a specific technology solution
- Only address the needs of early adopter households
- Do not demonstrate significant support and engagement from potential future customers throughout the project
- Do not address how any potentially negative outcomes (such as on the environment or society) would be managed
- Do not evidence the potential for their proposed innovation to generate positive economic or societal impact
- Would directly duplicate other UK government or EU funded initiatives you have already been funded to deliver
- Are covered by existing commercial agreements to deliver the proposed solutions
- Include hydrogen for heating

Eligibility criteria



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Eligibility criteria

Project eligibility	<p>To lead a project, you must:</p> <ul style="list-style-type: none">• be an organisation of any size• work alone or with others from business, research organisations, research and technology organisations or the third sector as subcontractors• be responsible for, or work with organisations that have, access to a portfolio of buildings for demonstrations in your phase 2 project
Project costs	Up to £22,000 inclusive of VAT for each project
Project length	Last up to 3 months
Project start / end	Start by 01 April 2023 end 30 June 2023

Types of organisations we fund

- Business – Small or Micro, Medium or Large registered in the UK
- Research Organisation (RO):
 - Universities (HEIs)
 - Not for profit distributing Research & Technology Organisation (RTO) including Catapults
 - Public Sector Research Establishments (PSRE)
 - Research Council Institutes (RCI)
- Public sector organisations and charities doing research activity of any size
- The lead applicant can use subcontractors from any type of organisation where needed

If you are 100% owned by a large parent company as a small subsidiary this means you are classed as a large company. For more information on company sizes, please refer to the [company accounts guidance](#)

Key dates

Timeline	Dates
Competition Opened	28 November 2022
Briefing Event	06 December 2022
Submission Deadline	11 January 2023, 11:00
Applicants informed	17 February 2023



Innovation Funding Service (IFS)

Search for a funding competition and review criteria

Innovation competitions

Filter competitions

1 competition

Keywords

heat

Innovation area

Any

Update results

[SBRI: Net Zero heat and power upgrades for demand reduction phase 1](#)

Organisations can apply for a share of up to £5 million to develop data driven approaches for upgrading portfolios of buildings. This will accelerate the shift to a net zero economy and reduce carbon emissions, heat usage and energy demands.

Eligibility

To lead a project, you can:

- be an organisation of any size
- work alone or with other organisations as subcontractors

Contracts will be awarded to a single legal entity only.

Open now

Opened: 28 November 2022

Closes: 11 January 2023

Funding competition

SBRI: Net Zero heat and power upgrades for demand reduction phase 1

Organisations can apply for a share of up to £5 million to develop data driven approaches for upgrading portfolios of buildings. This will accelerate the shift to a net zero economy and reduce carbon emissions, heat usage and energy demands.

Competition opens: Monday 28 November 2022

Competition closes: Wednesday 11 January 2023 11:00am

Start new application

Or go to [your dashboard](#) to continue an existing application.

Summary

[Eligibility](#)

[Scope](#)

[Dates](#)

[How to apply](#)

[Supporting information](#)

Description

This is a [Small Business Research Initiative](#) (SBRI) competition funded by Innovate UK, which will invest up to £5 million over two phases.

Lead applicant: create an account

The lead applicant must create an account:

UK registered businesses

- Use Companies House lookup as it speeds up our checks by providing your company number. You are unable to enter this at a later date

Research organisations, academics and universities

- Enter your information manually so you are not listed as a business on IFS and ensure you receive the correct funding



GOV.UK Innovation Funding Service

BETA This is a new service – your [feedback](#) will help us to improve it.

◀ Back

Create your account

Your organisation

i Your organisation must be UK based to receive funding from Innovate UK

Business

Find your organisation on Companies House
Enter your organisation name or registration number

Companies House search results
Select your organisation from the options below

[NOMENSA LTD](#)
04214477 - Incorporated on 10 May 2001
13 Queen Square, Bristol, BS1 4NT

GOV.UK Innovation Funding Service

BETA This is a new service – your [feedback](#) will help us to improve it.

◀ Back

Please sign in or create an account

Used this service before?
Please sign into your Innovation Funding Service account.

New to this service?
If you haven't used the new Innovation Funding Service before you will need to create an account.

Innovation Funding Service

Sign in

Email address
Please enter your email address.

Password
Please enter your password.

▼ [Need help signing in or creating an account?](#)

My email and/or password isn't working

If you applied previously using the old service, you will need to create a new account.

[Forgotten your password?](#)

Project details

- **Application Details** - Title, timescales, innovation area
- **Applicant Location** - Please list the name and location of any subcontractors you are planning on working with
- **Who made you aware of the competition?** Select a category to state who made you aware of the competition. You cannot choose more than one
- **How long has your organisation been established for?** Select a category to state how long has your organisation been established for. You cannot choose more than one
- **What is your organisation's primary area of focus?** Select a category to state your organisation's primary focus area. You cannot choose more than one
- **Equality, diversity and inclusion** - We collect and report on equality, diversity and inclusion (EDI) data to address under-representation in business innovation and ensure equality, diversity and inclusion across all our activities. All team members and Lead applicants must complete the Equality, Diversity and Inclusion survey embedded in IFS as part of your application

Project details

- **Project Summary and Scope** - Please provide a short summary of your project and describe how it meets the scope of the competition
- **Public Description** - Description of your project which will be published if you are successful

Application questions

Detailed guidance available on IFS

Application Form		Appendix?
Question 1	Proposed idea or solution	Yes – Optional
Question 2	Approach and innovation	Yes - Optional
Question 3	Team, expertise and resources	No
Question 4	Equality, Diversity and Inclusion (EDI) in your team and project	No
Question 5	Project plan and methodology	No
Question 6	Commercialisation, adoption and scale	No

Application finances



Labour

Eligible:

- Gross salary
- National insurance
- Company pension contribution
- Other non-discretionary package costs

Ineligible:

- Discretionary bonuses
- Performance related payments of any kind
- Sick days
- Waiting time
- Training days
- Non-productive time

Labour **£25,862** —

Be specific and add each role separately.

▶ [Labour costs guidance](#)

Working days per year

Number of staff and roles within the project

Role within project	Gross employee cost	Rate (£/day)	Days to be spent by all staff at this grade	Total costs
<input type="text" value="Project Manager"/>	<input type="text" value="50000"/>	£216	<input type="text" value="120"/>	£25,862 Remove

[Add another role](#)

Total labour costs
£25,862

Overheads

Innovate UK's definition

Additional costs and operational expenses incurred directly as a result of the project. These could include additional costs for administrative staff, general IT, rent and utilities.

Indirect (administration) overheads

Please ensure they are additional and directly attributable to the delivery of the project.

Direct overheads

- e.g. office utilities, IT infrastructure, laptop provision not covered by capital usage
- must be directly attributable to the project
- provide detailed breakdown together with methodology/basis of apportionment

Overhead costs

£ 44,483 ▲

You can incur overhead costs associated with those directly working on the project as well as indirect (administration) overheads. To be eligible both overhead categories need to be directly attributable to the project. The indirect overheads need to be additional as well as directly attributable. Note that there are certain cost categories/activities which are not eligible. To find out which costs are ineligible/eligible refer to our [project costs guidance](#).

► [Overheads costs guidance](#)

- No overhead costs
- 20% of labour costs
- Calculate overheads

Calculate overheads

If you feel your overheads are higher than 20% you may calculate a value using the Innovate UK model in the spreadsheet available below. The model shows you which types of indirect costs associated with your project you may claim. For support with this option, please contact our Customer Support Service on 01793 44 2700. Any value claimed under this model will be subject to a review. This will assess the appropriateness of your claim if your grant application is successful.



Download the overhead calculation spreadsheet

Download as an Excel document [overhead calculation spreadsheet.xlsx \(16KB\)](#)

Download as an Open Office document [overhead calculation spreadsheet.ods \(10KB\)](#)

Upload your completed spreadsheet

No file currently uploaded

+ Upload

Material costs

Please be clear on what the materials are, just putting consumables does not provide enough detail.

If insufficient information is provided, we will request more information should you be successful which may delay your project start date.

Materials £10,000 —

You can claim the costs of materials used on your project providing:

- they are not already purchased or included in the overheads
- they are purchased from third parties
- they won't have a residual/resale value at the end of your project. If they do you can claim the costs minus this value

[Please refer to our guide to project costs for further information.](#)

► [Materials costs guidance](#)

Please provide a breakdown of the materials you expect to use during the project

Item	Quantity	Cost per item (£)	Total	
<input type="text" value="Software"/>	<input type="text" value="1"/>	<input type="text" value="10000"/>	£10,000	Remove
<input type="text"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	£0	Remove

[Add another materials cost](#)

Total materials costs **£10,000**

Capital equipment usage

Eligible:

- Used in the project or shared with day-to-day production
- Calculations will need to be in line with your accounting practices
- Even if the equipment is depreciated fully over the life of the project this must be added under capital equipment

Capital usage £750 —

You can claim the usage costs of capital assets you will buy for, or use on, your project.

▶ [Capital usage guidance](#)

Please provide a breakdown of the capital items you will buy and/or use for the project.

Item description

Laptop

New or existing item
 New Existing

Depreciation period (months)

Net present value at the start of your project or the price you bought it for (£)

Residual value at end of project (£)

Utilisation (%)

Net cost
£750

Subcontractors

Eligible:

- Subcontracting outside of the UK is permitted, you should fully explain the specific skills the subcontractor brings to the project
- If you're subcontracting to a parent or sister company, please ensure you list at cost and do not include profit
- All costs must be justified and quantified

You can subcontract work if you don't have the expertise in your project team. You can also subcontract if it is cheaper than developing your skills in-house.

► [Subcontracting costs guidance](#)

Please provide details of any work that you expect to subcontract for your project.

Subcontractor name

Robotics experts ltd

Country where the subcontractor will work

UK

Role of the subcontractor in the project and description of the work they'll do

facilitation and availability of robotics labs

Cost

36795

Travel and subsistence

Eligible:

- Costs must be directly linked to the project
- Please breakdown your costs as follows:
 - travel
 - accommodation
 - subsistence
- If you have an annual trip to visit the parent company this is not an eligible cost

Travel and subsistence				£ 3,000 ▲		
Purpose of journey or description of subsistence cost				Number of times	Cost each (£)	Total (£)
Travel to robotics labs for testing	12	100	£ 1,200	Remove		
monthly project meetings	12	150	£ 1,800	Remove		
Add another travel cost						
Total travel & subsistence costs			£ 3,000			

Other costs

Costs that could not be added under previous headings.

Do not double count.

All costs will be reviewed by the finance team during contract award.

Other costs

£ 0 ▲

Please provide details of any project costs which cannot be covered by the other cost categories.

► [Other costs guidance](#)

Please note that legal or project audit and accountancy fees are not eligible and should not be included as an 'other cost'. Patent filing costs of new IP relating to the project are limited to £7,500 for SME applicants only. Please provide estimates of other costs that do not fit within any other cost headings.

Description and justification of the cost

Estimated cost (£)

[Add another cost](#)

VAT

Once you have completed your costs you will be asked to confirm if you're VAT registered. If you select 'yes' IFS will automatically add on VAT calculated at 20%.

If you are a VAT registered organisation you will not need to enter your project costs inclusive of VAT as the application form will calculate the VAT for you.

If you are not VAT registered then you can quote without VAT, but you will not be able to increase invoice values to cover VAT later on.

Make sure not to double count this as it may increase your project costs over the limit.

'Thomas Ltd. ' Total project costs	£113,799
Are you VAT registered?	
If you are VAT registered, VAT will be calculated at 20%	
<input type="radio"/>	Yes
<input type="radio"/>	No
<input type="checkbox"/>	By ticking this box you are accepting that the project costs for your organisation are eligible as defined in the project costs guidance (opens in a new window) .

Project cost summary

Finances [Close all](#)

Funding breakdown ✓ Complete —

[Return to your project finances](#) to complete or make changes to your organisation's financial information.

	Total	Labour (£)	Overheads (£)	Materials (£)	Capital usage (£)	Subcontracting (£)	Travel and subsistence (£)	Other costs (£)	Total VAT (£)
Thomas Ltd. <small>Organisation</small> View finances	£136,559	24,784	15	25,000	4,000	50,000	0	10,000	22,760

Ensure the highlighted costs fits the criteria for this competition. The maximum project costs for this competition are £22,000 inclusive of VAT.

The lead organisation can see a summary of project costs calculated inclusive of VAT (if VAT registered).

Your organisation

Once you have completed your costs you will be asked to select your organisation size, enter your turnover from the last financial year and number of full time employees at your organisation.

[◀ Your project finances](#)

Your organisation

Organisation size

Please use [our guidance \(opens in a new window\)](#) to determine your organisation.

- Micro or small
- Medium
- Large

Turnover (£)

Your turnover from the last financial year.

Full time employees

Number of full time employees at your organisation.

[Mark as complete](#)

Payment milestones

Month completed	Milestone	% of project costs	Payment request	
1	Milestone 1	0%	£0	-

Close all

Month completed	Milestone	Payment requested (£)
1	Milestone 1	0

Task or activity

Words remaining: 200

Deliverable

Words remaining: 200

Success criteria

Enter each milestone and any associated payments

Month completed	Milestone	% of project costs	Payment request	Open all
1	Milestone 1	33.33%	£50,000	+
2	Milestone 2	33.33%	£50,000	+
3	Milestone 3	33.33%	£50,000	+

[Add another project milestone](#)

Total payment requested 100% £150,000

[Mark as complete](#)

[Save and return to project finances](#)

Once all milestones have been entered, mark the section as complete

Information to include in your milestone template

- Details of work packages with clear description of the activities taking place in each milestone
- The month the milestone will be completed, which will help form your payment
- Clear and distinct deliverable(s) from each milestone that you'll be able to evidence to confirm you've completed the milestone in full
- Success criteria for each milestone, noting that it must be clearly relatable to the work packages, deliverable(s) and must be measurable within reason
- Costs for each milestone – check that the total costs on the milestones match the total project costs page within the finance section
- Do not cluster your milestones together, even if they occur in the same period. We need separate deliverables and costs for each milestone



Terms and Conditions

Before you can submit your application you must agree to the draft terms and conditions for this procurement competition. They may differ from any you have agreed to before.

These terms are set and are non-negotiable.

Terms and conditions

You must agree to these before you submit your application.

[Award terms and conditions](#)

 Incomplete

[Review and submit](#)

 [Print your application](#)



I agree to the [full terms and conditions](#) set out by the funding authority. I understand I need to agree to the final contract if my application is successful.

[Agree and continue](#)

Submitting your application

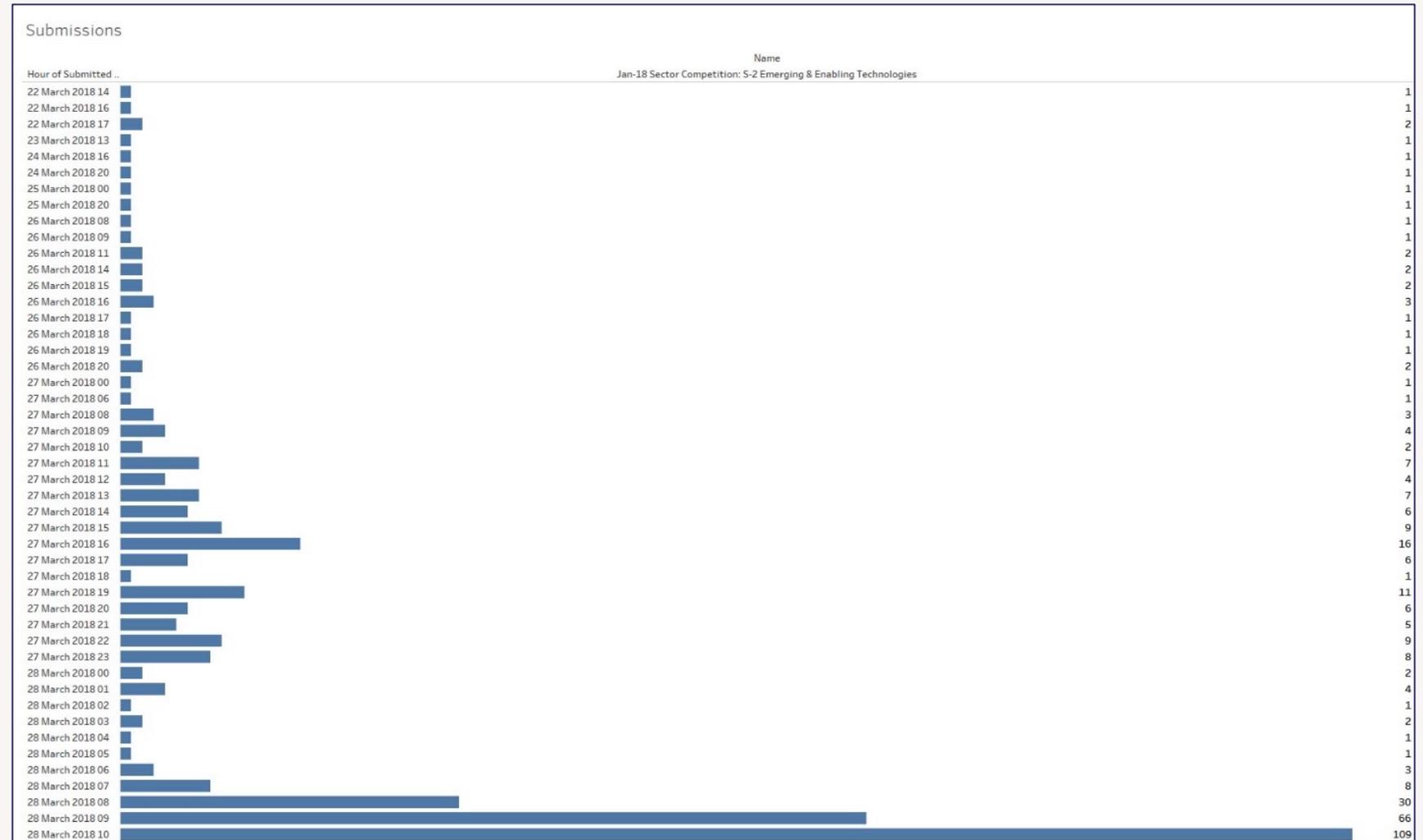


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Submit your application early!

Customer Support can help resolve any issues you might have when submitting but only if they are contacted before the deadline. Once the deadline has passed, your application cannot be submitted.



Editing a submitted application

test
Application number: 242
Competition: 599 Covid de minimis round 2

Awaiting assessment

Application submitted

[Reopen](#)

Reopen by clicking here

Terms and conditions
You must agree to these before you submit your application.

[Award terms and conditions](#) ✓ Complete

[Review and submit](#) [Print your application](#)

Remember to press
'Submit application'

Terms and conditions Open all

[Award terms and conditions](#) ✓ Complete +

[Submit application](#)

Need help with this service? [Contact us](#)

Assessment



How do our assessors assess?

All applications are assessed by an independent pool of assessors drawn from industry and academia.

We require our assessors to maintain confidentiality and declare any conflicts of interest, ensuring a fair and transparent process.

Assessors are unable to contact you regarding your application content. Therefore, your application should contain:

- a justification for a viable opportunity for growth and a level of innovation that necessitates public investment. Remember that SBRI must not include profit
- clear and concise answers
- the right amount of information
- no assumptions

We recommend you review the competition brief and guidance for help.

How are successful applicants selected for funding?

Assessors will score each section of your application.

After the assessor process, Innovate UK will independently moderate assessor scores. Any outliers in scores may be removed and your total score will be updated.

You will then receive email notification to offer grant funding or to inform you that your application has been unsuccessful on this occasion.

Whether successful or unsuccessful in receiving grant funding, you will receive feedback on your application. It is intended to be constructive in nature and to highlight both the strong as well as the weak areas of your application.

Note on feedback

The feedback is compiled using the written comments of the independent assessors who review and assess the applications.

It is intended to be constructive in nature and to highlight both the strong as well as the weak areas of your application.

Please bear in mind that because applications are assessed by a number of assessors, you may receive information which appears to be conflicting. This may reflect their different interpretations of the proposal that you submitted.

It must also be noted that some proposals may appear to have been favourably assessed based on their comments, in such instances it could be that your proposal simply fell below the funding threshold, with others achieving a higher merit score overall.



Scores and feedback

Medical device feasibility studies

Feedback overview

- ✓ **Congratulations, your application has been successful**
Scores and written feedback from each assessor can be found below.

Application details

Assessors do not provide scores on these sections of the application.

Project title	Project timescales
Medical device feasibility studies	Project start date: 1 July 2017
Application number	Duration: 6 months
92	Total project cost
Lead organisation	£150,706
EMPIRE LTD	

Medical device feasibility studies

Need or challenge

1. What is the business need, technological challenge or market opportunity behind your innovation?

Your answer:

This medical device will save the NHS millions by reducing patient recovery time. It will have use worldwide, not just in the UK.

Average score: 7/ 10

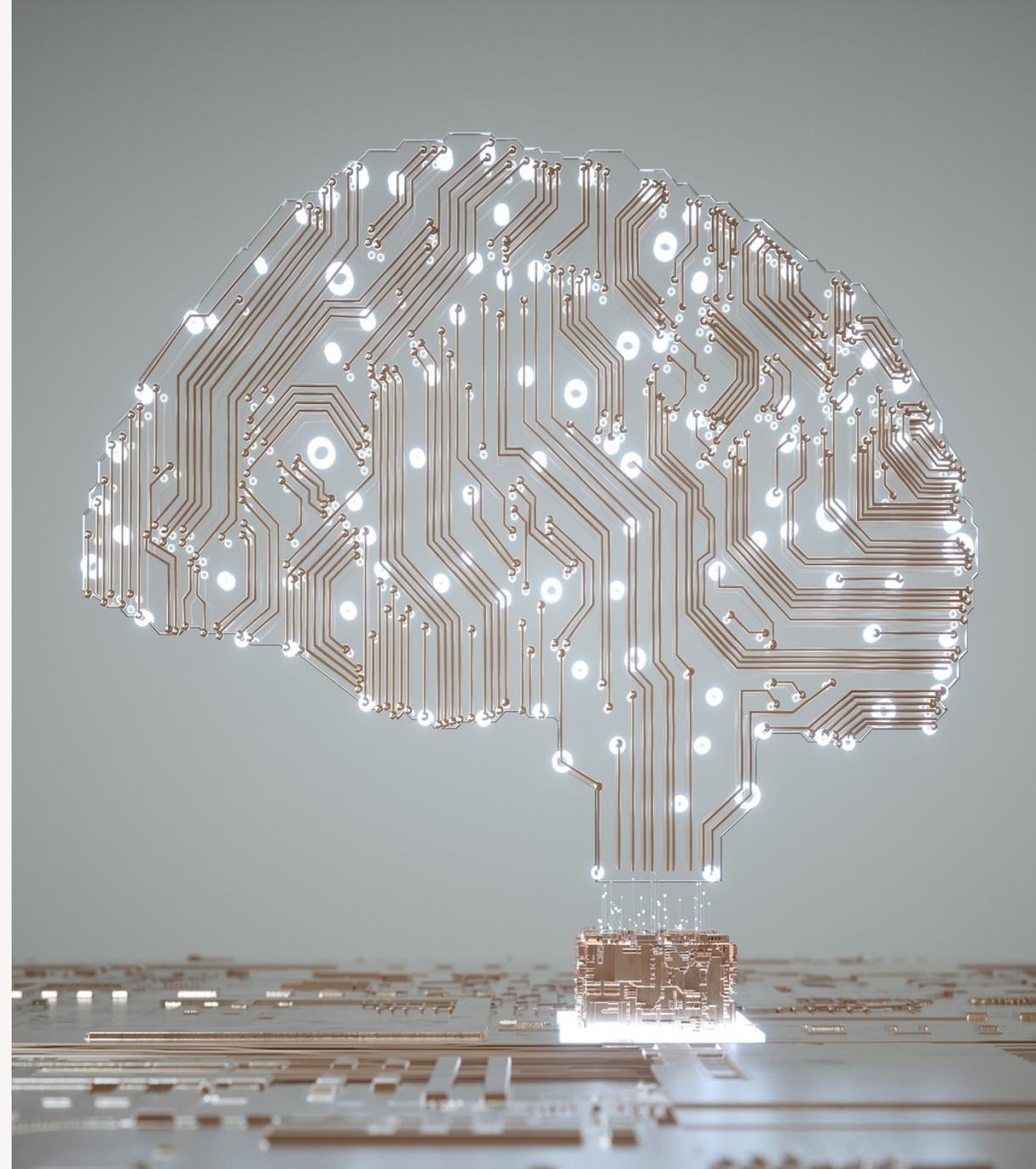
Your assessors' feedback

Assessor 1

The applicant has aptly described the need and challenge which this project seeks to resolve. There has clearly been some market research, however, a the application shows a lack of understanding of the wider market to which this project applies.

Assessor 2

Project setup for successful applicants



Notification

If you are unsuccessful in this competition

You can use the feedback from the assessors to develop your idea and apply into another competition that allows previously submitted applications.

If you are successful in this competition

- you will be assigned a Delivery Executive who will guide you through the Project Set Up process
- you will have 7 days in total to complete the project team; project details; bank details; VAT registration details
- you must return your signed contract to us, within 5 days of receiving it
- funding may be withdrawn if this is not completed within this timeframe

Please ensure all your contact details in the IFS portal are correct and up to date and that you regularly monitor it.

Bank details for project set up

We accept most bank accounts with major high street banks. We would suggest you have a standard bank account to allow us to make payments to you during your project.

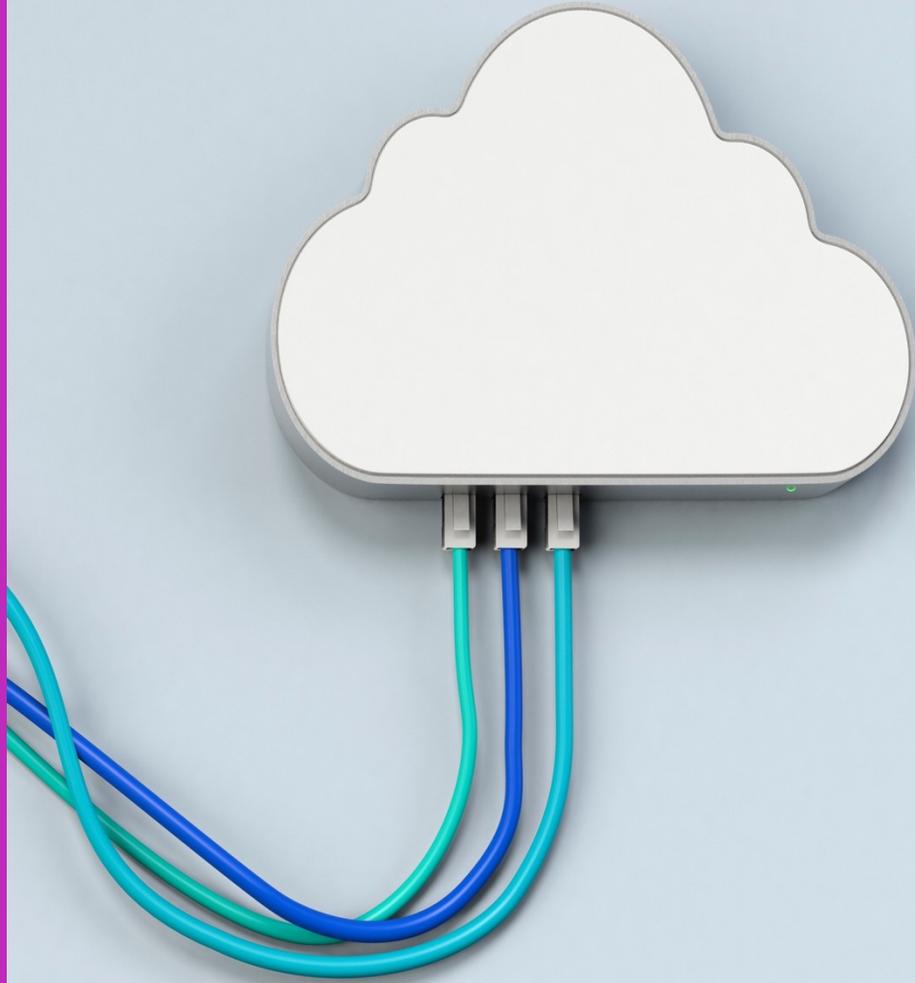
Examples of standard bank accounts:

- HSBC, NatWest, Barclays, Lloyds, Santander, Starling, Metro Bank, Mettle, Tide Bank, Revolut, Monzo, Wise (Formerly Transferwise), Cashplus Bank, Virgin Money, Silicon Valley Bank UK, The Co-operative Bank, Prepay Technologies (Trading as Prepay Solutions), Danske Bank, Coutts, Ulster Bank, Nordea, Clear Bank, Anna, Payoneer, CAF Bank, Advance Payment Solutions (Part of Cashplus Ltd), Axiom Bank, Triodos Bank, Counting Up (Part of Prepay Solutions) Advance Payment Solutions (Part of Cashplus Ltd)

Non-standard accounts could either lead to delays due to additional checks needed, or you will have to provide us with another bank account. This **will** delay your project start date.

Examples of non-standard bank accounts:

- Viva Payments – Wallet
- Ziglu Ltd
- Air Wallex



Project set up

- All communication will be through IFS
- Lead applicant must provide bank details, updated milestone register (if requested) and a signed version of the contract

Project delivery

- You will be assigned a monitoring officer, who will monitor your progress against your application and will usually visit you quarterly
- Claims can only be made for **milestones achieved** between the project start and end dates

Equality, Diversity & Inclusion

- We are on a mission to embed Equality, Diversity, and Inclusion in everything we do, internally and externally
- We believe that great ideas can, and do, come from anyone and everyone
- We know that diversity and inclusion in businesses contributes to enhanced innovation, satisfaction, performance, and ultimately, commercial success



Available support

- We welcome and encourage applications from people of all backgrounds and are committed to making our application process accessible to everyone
- This includes providing support for people who have a disability or long-term condition and face barriers applying to us
- So, if you would like any support, please contact our Customer Support Service Team on support@iuk.ukri.org or at **0300 321 4357**



What to expect

1.

Contact our Customer Support Services team by email or phone as early as possible.

We suggest at least 15 working days before the deadline.

2.

Our Customer Support Service team will refer you to our partner Diversity & Ability (D&A).

3.

D&A will conduct a Discovery Conversation with you and make recommendations for additional support.

4.

D&A will organise and deliver bespoke additional support for and with you.

5.

Submit your application!

Please do so well ahead of the deadline as extensions cannot be provided.

Q&A



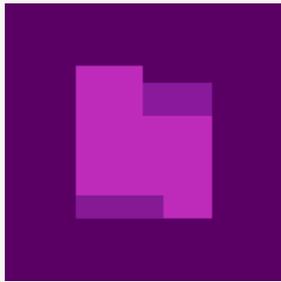
Innovate
UK

Contact

Customer Support Services

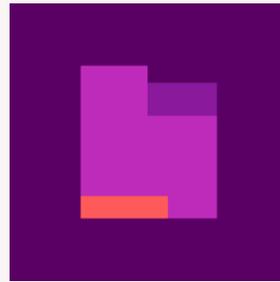
0300 321 4357 (Monday - Friday 9-5pm)

support@iuk.ukri.org



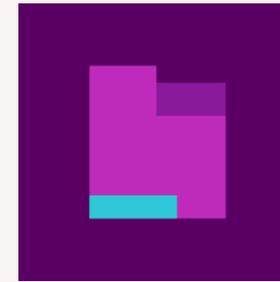
Innovate UK

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Innovate UK KTN

ktn-uk.co.uk



Innovate UK EDGE

innovateukedge.ukri.org



Thank You

